

Customer Service is a priority!

The Secretary of State Web site is designed to put information and access at your fingertips. Michigan residents can now conduct a wide range of business with the Secretary of State from the comfort of their homes. Visit www.Michigan.gov/sos to find information about Secretary of State services, programs, documents, and forms.

Skip the Trip – Save Time, Renew ONLINE!

www.Michigan.gov/sos

Renewing your registration via the Internet is quick and easy. The Secretary of State now offers the ability to renew cars, trucks, motor homes, boats, jet skis and other watercraft online. You can renew online 24 hours a day, seven days a week at www.Michigan.gov/sos.

License plate renewals are also a snap at a Secretary of State Self-Service Station, available at PLUS offices and SUPER!Centers. If you have a Visa, MasterCard or Discover credit card and your renewal notice is stamped with a personal identification number, you can simply scan, pay, and go.

Residents may also renew by touch-tone telephone or mail. Look for instructions about all of the renewal options in the brochure enclosed with your renewal notice. License plate tabs and watercraft decals will arrive by mail within 10 days.

About Our Branch Offices

- All branch offices take cash, checks, or money orders.
- PLUS offices and SUPER!Centers also take Discover credit cards at the counter.
- Branch office hours: 9 a.m. to 5 p.m., Monday, Tuesday, Thursday and Friday; 11 a.m. to 7 p.m. on Wednesday. Please note: Branch offices located in some larger cities are open from 9 a.m. to 5 p.m. on Wednesday.
- PLUS offices and SUPER!Centers are open from 9 a.m. to 7 p.m. on Wednesday.
- SUPER!Centers offer Saturday hours from 9 a.m. to noon.
- Small offices may close for a lunch hour, and all offices are closed on state holidays.

Access for Disabled Individuals

Individuals with a disability will find Secretary of State branch offices in compliance with standards established by the Americans with Disabilities Act (ADA). If you need accommodation or have been denied services, telephone (517) 322-1460 (voice) or (517) 322-1477 (TTY).

Sign Language Interpreters

Customers can request Ameslan (American Sign Language) interpreters in advance of a branch office visit or may use an interpreter they know. The Secretary of State compensates interpreters. For more information, call (517) 322-1477 (TTY) or telephone the Michigan Relay Center at (800) 649-3777.

Foreign Language Tests

Original and renewal driver's license tests are available in many foreign languages, with English and Spanish versions available on audiotape.

For general information not listed above, please call the Michigan Department of State Information Center at (517) 322-1460 (voice), or (517) 322-1477 (TDD).



www.Michigan.gov/sos